

CORPORATE SUSTAINABILITY POLICY

PURPOSE

This Policy defines InterCruises' position in areas that impact on Corporate Sustainability. Our Corporate Sustainability Policy provides a robust framework for us to manage the environmental, social and economic effect of our activity, and continuously maximize our positive impact on society. We will review this policy periodically, having regard to stakeholder dialogues, internally and externally.

SCOPE OF APPLICATION

This Policy applies to InterCruises and any contractor performing work on behalf of InterCruises, covering InterCruises' activities globally. Responsibility for ensuring that InterCruises complies with this policy and any other from the Hotelbeds Group, starts with the Managing Director and continues throughout the business.

SUSTAINABILITY VISION

As a global ground handling and port agency business, we recognize that the environment, communities and cultures within which we operate are vital to InterCruises' growth. Our leadership team is committed to implementing sustainable development throughout the business, fostering a responsible and forward thinking mind-set, in which all of our teams and everyone we work with is treated in a way that respects their human rights.

COMMITMENTS

Based on the three key areas of the Hotelbeds Group Corporate Sustainability Policy; *People, Environment & Social*, InterCruises commits to:

- Embed sustainable development principles into core business practices throughout InterCruises.
- Use the collective influence of InterCruises to drive sustainability within the ground handling industry.
- Understand and respect the needs of stakeholders, including clients, colleagues, shareholders, suppliers, industry partners and local communities.
- Comply with relevant legislation, act in advance of new legislation and employ best practice where possible.
- Deliver long-term strategic benefits and shareholder value by maximising the opportunities that sustainable development presents.

INITIATIVES

In order to put the above mentioned commitments into practice, InterCruises will:

- Optimise the environmental, economic and social impact of operations, by embedding sustainability across the entire product life-cycle and throughout supply chain management.
- Provide a safe, healthy, and enriching work environment for our employees and stakeholders.
- Protect natural resources and biodiversity under our business influence, prevent pollution and reduce negative impacts wherever possible and continually improve InterCruises environmental performance.
- Minimize its climate change impact, conserve resources and reduce waste, water & energy consumption in InterCruises offices.
- Support good relationships and the development of local communities, respecting their culture and heritage.
- Favour suppliers and contractors that promote sustainable development and encourage clients to select sustainable options.
- Provide continuous awareness, training and support to InterCruises teams worldwide, including permanent and seasonal staff, ensuring that they are committed to sustainable development initiatives.
- Monitor our sustainability performance and report our progress regularly.

Barcelona, January 19th 2017

Olga Piqueras
Managing Director, InterCruises Shoreside & Port Services

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