

Privacy Policy

At Destination Services Spain S.L.U, we are concerned about your privacy. This policy describes what, why and how we collect and use your personal data, how we protect it and how you can get in touch with us.

More to the point, this policy regulates the processing of data carried out by DESTINATION SERVICES SPAIN S.L.U headquartered at Cami de Son Fangos No. 100, Complejo Mirall Balear, Tower A, 5th floor, 6A-7A, 07007, with license number C.I. BAL-429, tax identification code No. B-07026990 and registered in the Mercantile Register of Palma de Mallorca on 28 March 1984, page PM-38224, volume 1825, sheet 217 (hereinafter “DESTINATION SERVICES SPAIN S.L.U”), as the controller of your data and a company of DESTINATION SERVICES SPAIN S.L.U Group, through this website (hereinafter, the “**Website**”).

This policy covers the processing of personal data of (i) clients and/or potential clients, (ii) suppliers and/or potential suppliers and (iii) candidates who wish to be future employees who access or transmit information through the Website. Therefore, this policy provides information regarding the processing of data with respect to the different categories of data subjects previously indicated.

If you are a user that does not fit into any of the categories listed above, please refrain from contacting or providing your personal data to DESTINATION SERVICES SPAIN S.L.U. In any case, you are informed that, if you contact DESTINATION SERVICES S.L.U outside of the aforementioned cases, your data will be automatically deleted.

1. What are the purposes and lawful basis of the processing of your data carried out by DESTINATION SERVICES SPAIN S.L.U?

The data that DESTINATION SERVICES SPAIN S.L.U requests or may request from you is necessary for the purposes described in this policy and failure to provide it may lead DESTINATION SERVICES SPAIN S.L.U to be unable to contact you or manage your requests.

DESTINATION SERVICES SPAIN S.L.U reserves the right not to respond or process requests that do not include all the data that is requested.

By providing DESTINATION SERVICES SPAIN S.L.U with your data, you guarantee the veracity of the same and accept that DESTINATION SERVICES SPAIN S.L.U may periodically request the review and update of personal data that you keep.

1.1. In the event that you are a client or potential client of DESTINATION SERVICES SPAIN S.L.U

On this Website, you can find information that may be useful in order to learn about the services offered by DESTINATION SERVICES SPAIN S.L.U. In this sense, DESTINATION SERVICES SPAIN S.L.U will only request you and, therefore, will process the necessary data to provide you with the services you contracted or to be able to initiate and maintain a commercial and/or contractual relationship with you.

More to the point, the purposes for which your data may be processed by DESTINATION SERVICES SPAIN S.L.U and the lawful basis for that processing is as follows:

- i. Performance of a contract between you and DESTINATION SERVICES SPAIN S.L.U or application of pre-contractual measures:**

- a. Manage the contractual relationship with you and ensure the provision of the contracted products and services, DESTINATION SERVICES SPAIN S.L.U, as well as the service quality, billing, collection and withdrawal of the same.
- b. Manage the commercial relationship with potential clients, attending to requests for information on products and services offered by DESTINATION SERVICES SPAIN S.L.U.
- c. Manage and process any legal claims, out-of-court claims and insurance claims received by DESTINATION SERVICES SPAIN S.L.U in relation to you.

ii. Consent:

Carry out commercial communications to you by any means, including electronics means, based on your browsing and/or consumption habits. Said communications may refer to advertising or promotional material on products and services that are considered to be of your interest based on the aforementioned criteria.

iii. Legitimate interests of DESTINATION SERVICES SPAIN S.L.U:

- a. Carry out commercial communications related to products and services similar to those contracted by you. In this case, the legitimate interest of DESTINATION SERVICES SPAIN S.L.U would be to carry out direct marketing activities aimed at its clients, in accordance with Recital 47 of the General Data Protection Regulation.
- b. Conduct surveys and market studies to know the quality of our products or services and the preference of our clients. The legitimate interest of DESTINATION SERVICES SPAIN S.L.U is to improve the commercial offer and experience to its clients.

1.2. In the event that you are a provider or potential provider of DESTINATION SERVICES SPAIN S.L.U

On this Website, you can find information that may be useful in order to be informed of the activity of DESTINATION SERVICES SPAIN S.L.U. For this purpose, if you are or represent a supplier or a possible supplier of DESTINATION SERVICES SPAIN S.L.U and decide to contact DESTINATION SERVICES SPAIN S.L.U, the data that will be processed will be the necessary to initiate and maintain a contractual relationship with you, in case of that is an individual entrepreneur, or with the company that you represent.

More to the point, the purposes for which your data may be processed DESTINATION SERVICES SPAIN S.L.U and the lawful basis for that processing is as follows:

- i. Performance of a contract between you and DESTINATION SERVICES SPAIN S.L.U or application of pre-contractual measures:**
 - a. Manage the commercial relationship with potential suppliers, attending to requests for information.
 - b. Formalize the contractual relationship, which includes the contracting process and signature of the contracts.
 - c. Manage the contractual relationship with the suppliers of DESTINATION SERVICES SPAIN S.L.U, which includes tracking the relationship and payment to them.

1.3. In the event that you are a candidate to be an employee of DESTINATION SERVICES SPAIN S.L.U and contact DESTINATION SERVICES SPAIN S.L.U through this Website

Through this Website, you can contact DESTINATION SERVICES SPAIN S.L.U in case you wish to submit your CV to participate in the selection processes that could be eventually carried out to incorporate new personnel to the company. For this purpose, DESTINATION SERVICES SPAIN S.L.U will request and, therefore, process the necessary data to manage your possible participation in selection processes, as well as to keep you informed of the possible selection processes in which you could fit in the future.

More to the point, the purposes for which your data may be processed DESTINATION SERVICES SPAIN S.L.U and the lawful basis for that processing is as follows:

- i. Performance of a contract between you and DESTINATION SERVICES SPAIN S.L.U or application of pre-contractual measures:**
 - a. Manage the personnel selection process of DESTINATION SERVICES SPAIN S.L.U, which will include the revision of the Curriculum Vitae and the conduct of personal interviews.
 - b. Formalize the contractual relationship, which will include the contracting process and signature of contracts and labor agreements.

1.4. Data processing coupled with mere navigation through the Website

In order to improve our services, to provide you with more relevant content and to analyze how visitors use this Website, we may use technologies, such as cookies or tracking software. Please be aware that in most cases we will not be able to identify you from the information we collect using these technologies.

Regarding the use of cookies on this Website, please note that the same are small pieces of information stored by your browser on your computer's hard drive. They enable you to navigate on this Website and allow us to provide features such as remembering aspects of your last search to make subsequent searches faster. You can delete cookies if you wish. While certain cookies are necessary for viewing and navigating on this Website, most of the features will be still accessible without cookies.

For more information on how we use cookies and how you can remove them, read our Cookie Policy available at the legal notes section in our webpage: http://intercruises.com/legal_notes.php.

2. Who are the third parties to which your personal data may be shared?

The personal data that you provide to DESTINATION SERVICES SPAIN S.L.U may be communicated to the following categories of recipients:

- Third parties to which DESTINATION SERVICES SPAIN S.L.U is obliged to transmit information, such as public authorities, in order to comply with the requirements of said authorities and the applicable regulations, as the case may be.
- Companies that are part of the DESTINATION SERVICES SPAIN S.L.U Group, with the purpose of being able to properly manage and optimize your contractual relationship as a result of the centralization of administrative and computer processes existing within the DESTINATION SERVICES SPAIN S.L.U Group (whose relation you may consult on our webpage <http://intercruises.com>).

Also, we inform you that the DESTINATION SERVICES SPAIN S.L.U Group can count on or collaborate with companies outside the European Union. In those cases, DESTINATION SERVICES SPAIN S.L.U, as a company of DESTINATION SERVICES SPAIN S.L.U Group, requires that these companies comply with the measures designed to protect personal data established in a binding contract, except in cases where the European Commission has determined that the country where said companies are located provide for an adequate level of protection of personal data.

Should you wish, you can obtain a copy of the measures required by DESTINATION SERVICES SPAIN S.L.U by contacting our Data Protection Officer by the contact details indicated below.

3. How does DESTINATION SERVICES SPAIN S.L.U protect your data?

DESTINATION SERVICES SPAIN S.L.U has appropriate policies and has put into place technical and organizational measures to safeguard and protect your personal data against illegal or unauthorized access, loss or accidental destruction, damage, use and illegal or unauthorized disclosure.

At DESTINATION SERVICES SPAIN S.L.U, we will also take all reasonable precautions to ensure that our staff and employees who have access to your personal data have received adequate training.

In any case, please note that any transmission of data through the Internet is not completely secure and, as such, must be carried out at your own risk. Although we will do our best to protect your personal data, DESTINATION SERVICES SPAIN S.L.U cannot guarantee the security of the personal data transmitted through this Website.

4. For how long does DESTINATION SERVICES SPAIN S.L.U keep your data?

The retention period of your data will be determined according to the duration of your contractual relationship with DESTINATION SERVICES SPAIN S.L.U and the deadlines defined by law. In this sense, the criteria that DESTINATION SERVICES SPAIN S.L.U uses to set the terms of retention of your data have been determined in accordance with the requirements established in the applicable legislation, regulations and guidelines, as well as the operational requirements of DESTINATION SERVICES SPAIN S.L.U related to the correct management of the relationship with its customers. Whenever you give your consent, your data will be kept up until a moment when you revoke said consent.

5. How can you exercise the rights over your personal data?

You may exercise your rights of access, rectification, erasure, objection, limitation and portability, as well as to withdrawal at any time the consents you have previously given us, by mail to DESTINATION SERVICES SPAIN S.L.U GROUP, S.L.U., at Cami de Son Fangos No. 100, Complejo Mirall Balear, Tower A, 5th floor, 6A-7A, 07007 or by sending an email to gdprdx@tui.com. Should you wish, you may also contact our Data Protection Officer as the contact details indicated below.

Furthermore, if appropriate, you can lodge a claim to the Spanish Data Protection Authority, especially if you consider that we have not adequately addressed your rights.

6. How can you contact us?

If you have questions or comments in relation to data protection matters, you may contact our Data Protection Officer, which contact details are as follows: Sandra Llansana, sandra.llansana@tui.com.

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