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# SUSTAINABLE DEVELOPMENT POLICY

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As a leading ground handling and port agency business, we recognise that the environment, communities and cultures within which we operate are vital to InterCruises' growth. Responsible and forward thinking leadership is one of InterCruises core values and it underlines our commitment to sustainable development and our endeavour to have a positive impact on society.

***The long term commitments of InterCruises are to:***

- Embed sustainable development principles into core business practices throughout InterCruises.
- Use the collective influence of InterCruises to drive sustainability within the ground handling industry.
- Understand and respect the needs of stakeholders, including clients, colleagues, shareholders, suppliers, industry partners and local communities.
- Comply with all relevant legislation, acting in advance of new legislation and employing the best practice where possible.
- Deliver long-term strategic benefits and shareholder value by maximising the opportunities that sustainable development presents.

***In support of the above, InterCruises will work to:***

- Optimise the environmental, economic and social impact of InterCruises operations, by embedding sustainability into InterCruises supply chain and initiating activities that protect and restore the natural environment and enhance the local development.
- Reduce negative impacts wherever possible and continually improve InterCruises environmental performance, specifically by implementing an environmental management system in our offices and operations.
- Prevent pollution.
- Encourage clients to choose more sustainable options and alter their working methods to maximize positive impact on destinations.
- Provide information, training and support to colleagues, ensuring they are committed to sustainable development initiatives.
- Promote continuous awareness to InterCruises teams worldwide, including permanent and seasonal staff.

Responsibility for ensuring that InterCruises complies with this policy and any other applicable Group Policy on sustainable development starts with the Managing Director and continues throughout the business.

Barcelona, March 12th 2012



Mark Robinson  
Managing Director  
InterCruises Shoreside & Port Services